



# CANYON RANCH

## Wellness Stay Certificate

### CONGRATULATIONS

You've been gifted a wellness stay for two at your choice of our Michelin-recognized destinations: Canyon Ranch Tucson or Canyon Ranch Lenox.

#### Your Wellness Stay Certificate for two includes:

Accommodations in the room category noted below

All taxes, fees, and gratuities

All meals, snacks, and beverages

Daily adventures, classes, workshops, and expert wellness presentations.

Unlimited access to the spa and fitness facilities, locker rooms, and classes.

\$200 Daily Spa & Fitness Credit per room

**Issue Date:**

**Certificate ID#:**

**Length of Stay:**

**Room Type:** Deluxe Rooms King or Queen

To book your stay, call

America's Most Outstanding Wellness Resorts

*"It's not just life-changing. It's life-extending."*

Rigorously trained experts guide you with proven knowledge and caring commitment to your lifelong well-being. Canyon Ranch guides you to your best life throughout life. Drawing from five wellness pillars, our experts integrate precise answers into a single state of well-being that's singularly yours.

CANYONRANCH.

# TERMS & CONDITIONS

## WHAT'S INCLUDED IN THE CERTIFICATE:

### VALID FOR 1 YEAR FROM THE TIME OF PURCHASE

The Certificate is valid for one year from the time of purchase. The "Certificate" entitles the holder to book up to two guests in the room category for the length of stay and choice of resorts specified on the face of this certificate. This Certificate also covers governmental and quasi-governmental taxes and resort/service fees. The Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, tours, retail purchases, select beverages, etc.

### Use for Non-Specified Length of Stay or Room Category

At the sole discretion of Canyon Ranch, the Certificate may also be used for stays of different lengths, upgraded room categories, or accommodations for additional guests beyond those noted on the "Certificate" face (rates provided at the time of booking). If the "Certificate" is used for any modification other than those noted on the "Certificate" face, the Value of the Certificate reverts to the fixed dollar amount of the Certificate at the time of purchase. The Value will be applied to the reservation, and the redeemer must pay the difference in rate in full to Canyon Ranch at the time of booking. In all cases, if the Value exceeds the requested modification, the difference shall be forfeited. At the time of the booking request, CanyonRanch will provide the lowest publicly available fare for which the redeemer qualifies, including any available promotional rates, unless expressly stated in the terms and conditions for that promotion.

The Certificate cannot be used towards a stay at any other facility, whether affiliated with Canyon Ranch or not. This "Certificate" cannot be used and is not applicable towards a room block that has been purchased by a third party and is then being resold, nor for a room that is included as part of a group booking or special event at Canyon Ranch.

### 1. After the Initial 1 Year Period

**A.** IN LIEU OF THE PROVISIONS OF "1. During the Initial 1 Year Period", AT ANY POINT AFTER THE END OF THE INITIAL 1 YEAR PERIOD FOR A CERTIFICATE, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY THE RESORT FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY CANYON RANCH STAY.

**B.** PAYMENT OF ANY OUTSTANDING BALANCE. ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID IN FULL AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE STAY, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

## REDEEMING YOUR CERTIFICATE

### To Redeem Your Certificate, You Must:

- a. Contact Reservations at (This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.) Please have your Certificate ID# ready, preferred resort location, and room category.
- b. Provide the following information to the contact above at the time of redemption: (i) your name and contact information, (ii) the Certificate ID# on the face of the Certificate, and (iii) the name of the guest.
- c. All guests on the booking must satisfy Canyon Ranch's then-current minimum age requirements.
  1. Canyon Ranch will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate."
  2. Requested travel dates and room category may be subject to capacity controls and are based on actual availability. Certificates may be upgraded at the Certificate holder's expense. **December 21st - January 1st blackout dates for this Certificate.**
  3. By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by the following Canyon Ranch cancellation terms and conditions:  
**Non-refundable from the time of purchase.**
  4. Canyon Ranch's other policies and terms and conditions shall also apply. Minimum age for guests is 14 years old.
  5. Payments made for the "Certificate" are nonrefundable and cannot be redeemed for cash. Lost or stolen Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value (\$0).
  6. This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate, not Canyon Ranch.
  7. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. **THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA, AND PUERTO RICO.**

## EXPIRATION AND CHARGES

Your Canyon Ranch Certificate soft-expires 1 year from the date of issue (see section 1A). This Certificate has neither an inactive nor a dormancy fee nor any monthly or other maintenance fee.