



Mr. /Ms. _____ Receive this certificate of a complimentary stay for a minimum stay of three (3) nights for double occupancy at Zel Punta Cana in a Suite category room. Reservations are subject to availability at the time of request.

This certificate is valid year-round based on availability, with the following blackout dates: President's Week, Easter Week, Thanksgiving, and December 20th thru January 3rd. The certificate must be presented at the time of reservation (e-mail) and original (printed) upon check-in at the Hotel with proper identification.

Concessions included for each reservation:

- Private check-in welcome drink complimentary
- Complimentary VIP amenity from Hotel's selection in each room
- Wireless Internet Service complimentary in guest rooms and meeting rooms, and lobby area.
- Note: Special Internet Connection extra charges apply
- SPA: 10% discount on Spa Treatments
- Complimentary: Turndown service
- Experiences can be enhanced with spa services (\$), private beach dinners (\$) and more

Inclusions:

- Unlimited International Liquors, wines, beer, bottled water and soft drinks.
- All meals/beverages are offered at the restaurants/bars available during regular hours of operation.
- Room Service (pre-established menu)
- Mini Bar stocked daily upon request
- Wi-Fi access throughout the property
- Applicable government taxes and service fees for all different occupancy rooms
- Daily activities during the day and night

No.

ISSUE DATE:



ROOM CANCELLATION POLICY FOR THE INDIVIDUAL TRAVEL

- **Within 31 days prior to the arrival day**, possibility to change date of the certificate, within one year.
- **Within 30 days prior to the arrival day**, no cancellation is accepted.

TAXES/RATES

The applicable taxes or rates are subject to a possible modification, without notification, due to changes in governmental regulations related to taxes.

TERMS AND CONDITIONS

Certificates are **not returnable, refundable or redeemable for cash, and may not be resold or transferred for value.**

Certificate has no expiration date, however, should this certificate not be redeemed prior to 1 year from Certificate "Issue Date" (noted on the front side of this certificate), the certificate reverts to the face value of the certificate at time of certificate issuance and any additional dollars due the resort will be collected at time of certificate redemption and the certificate shall be applied towards the cost of eligible bookings at participating Zel Hotels.

Certificate recipient has the option to upgrade room type, # of nights, etc. at time of certificate redemption at additional cost to certificate recipient.

Certificates may not be combined with any other gift cards, tour packages, conventions, or special rate programs and may not be applied to prior stays.

Void were prohibited by law. The certificates and the corresponding terms & conditions are governed by the laws of each destination without regard to its choice of law.

SECURITY

Zel Punta Cana rooms are equipped with in-room safes. Any valuable items that are not placed in the safe are not the responsibility of the **Hotels**. Should you require special security arrangements, please communicate these requirements to your Conference Services Manager. Any additional security personnel required will be charged to the group account.

COMPLIANCE

The Resort represents and warrants that it complies and shall comply during the term of the Agreement with all Municipal, Provincial and Federal fire, safety, building and other codes and regulations of the local government. The Resort further represents and warrants that it maintains and shall maintain during the term of the agreement procedures and policies concerning fire safety and other safety issues.

PET POLICY

Pets are allowed.