



NAPLES GRANDE

BEACH RESORT

Vacation Certificate

CONGRATULATIONS

You've just been gifted a stay at:



NAPLES GRANDE

BEACH RESORT

Your Vacation Certificate Includes:

Accommodations for the length of stay as noted below.

All resort taxes and fees.

\$100 Resort credit per night.

All standard resort inclusions.

Issue Date:

of Nights:

Certificate ID#:

Booking #

Room Type:

Cherish Your Grande Escape

It's central Naples location is set on 23 waterfront acres, a sanctuary of beachfront sophistication complemented by spectacular Gulf of Mexico water views and a portfolio of world-class amenities, including a luxurious spa, an 18-hole championship golf course, 15 tournament grade tennis courts as well as a beautiful beach and a vibrant swimming pool deck surrounded by Southwest Florida vegetation and wildlife all at the heart of the resort experience.

At the end of the day, retreat to a spacious hotel room with spectacular views and plenty of amenities.

TERMS & CONDITIONS

WHAT'S INCLUDED IN THE CERTIFICATE:

1. During the Initial 1 Year Period

For a period of 1 year after the issue date specified on the front of the Certificate (the "Initial 1 Year Period"), the "Certificate" entitles the holder to book one room for the specific length of stay, and room category specified on the face of this Certificate. Maximum guest occupancy is 4 guests per room. This Certificate also covers all resort taxes and fees, plus a nightly resort credit.

Resort credit can be applied towards any food, beverage, spa or retail outlet located on property that allows for a charge back to the room folio. Unused resort credits are non-refundable.

Use for Non-Specified Length of Stay or Room Category

At the sole discretion of Naples Grande Beach Resort, the Certificate may also be used for stays of different lengths, upgraded room categories, or accommodations for more guests other than noted on the "Certificate" face (rates provided at time of booking). In the event the "Certificate" is used for any modification other than noted on the "Certificate" face, the value of the Certificate reverts to a fixed dollar amount of the Certificate at time of purchase (as ascribed by Naples Grande Beach Resort). The value will shall be applied to the reservation and the redeemer must pay the difference in rate in full to Naples Grande Beach Resort at the time of booking. In all cases, if the Value exceeds the requested modification, the difference shall be forfeited. Naples Grande Beach Resort at the time of the booking request will provide the lowest fare publicly available for which the redeemer qualifies, including available promotional rates unless otherwise expressly provided in the terms and conditions for that promotion.

The Certificate cannot be used to purchase stays offered by any other entity, whether affiliated with Naples Grande Beach Resort or not. This "Certificate" cannot be used and is not applicable towards a room block that has been purchased by a third party and is then being resold, nor for a room that is included as part of a group booking or full resort buyout made with Naples Grande Beach Resort.

2. After the Initial 1 Year Period

A. IN LIEU OF THE PROVISIONS OF "1. During the Initial 1 Year Period", AT ANY POINT AFTER THE END OF THE INITIAL 1 YEAR PERIOD FOR A CERTIFICATE, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY THE RESORT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY STAY AT NAPLES GRANDE BEACH RESORT.

B. PAYMENT OF ANY OUTSTANDING BALANCE.

ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID IN FULL AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE STAY, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

C. EXPIRATION DATE. IF CERTIFICATE HAS NOT BEEN REDEEMED WITHIN 5 YEARS OF DATE OF CERTIFICATE ISSUE, CERTIFICATE EXPIRES AND THE 'FACE VALUE' CREDIT BECOMES NULL AND VOID. NO FUTURE CREDITS PERMITTED AFTER 5 YEARS FROM DATE OF ISSUE.

REDEEMING YOUR CERTIFICATE

To Redeem Your Certificate, You Must:

a. Contact Reservations at **reservations@naplesgrande.com**. (This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.)

b. Please provide your **First and Last name of ALL GUESTS staying in the room, certificate ID#, dates of stay, and room category** noted on the face of the certificate. Please also advise the reservations agent of any desired upgrades at the time of booking (higher room category, longer length of stay, additional # of room guests).

c. All guests on the booking must satisfy Naples Grande Beach Resort's then current minimum age requirements.

1. Naples Grande Beach Resort will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate."
2. **Requested travel dates and room category may be capacity controlled and is subject to actual availability.** Certificates may be upgraded at the Certificate holder's expense. **December 21-31; Holy Week/Passover Week/Orthodox Easter Week are all blackout dates for this Certificate.**
3. By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by the following Naples Grande Beach Resort's cancellation terms and conditions: Changes or cancellations outside of 14 days prior to arrival will be allowed for future credit (as described by Naples Grande Beach Resort) up to the original expiration date as stated in Section 2A and 2C. No future credit is provided if cancellation occurs within 14 days of schedule arrival date.
4. Naples Grande Beach Resort's other policies and terms and conditions shall also apply. Minimum age for guests is 21 years old on the date of arrival. Children are permitted when staying in the same room with at least one guest aged 21+. **Guest fee (regardless of age) is \$25 per person, per night.**
5. Payments made for the "Certificate" are nonrefundable and cannot be redeemed for cash. Lost or stolen Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value (\$0).
6. This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate; not Naples Grande Beach Resort.
7. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA AND PUERTO RICO.

EXPIRATION AND CHARGES

Naples Grande Beach Resort Certificate expires 1 year from date of issue (see section 2A); and fully expires after 5 years (see section 2C). This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.