

MAUNA LANI

Auberge Resorts Collection
Kohala Coast, Hawai'i

THE GIFT OF EXPERIENCE

Congratulations! You have been gifted a one-of-a-kind stay for up to four (4) guests at Mauna Lani, Auberge Resorts Collection.

About Mauna Lani

Generations of families and friends are drawn to the spiritual energy, or mana, of Mauna Lani. Cultivate an intimate relationship with the land and sea, organically connecting with this storied place and the people that make it so special.

Located in the spiritual center, or "piko" of Hawaii's five great mountains, Mauna Lani is nestled along the stunning Kohala Coast. With 32 oceanfront acres these soulful lands have a distinct, eternal spirit which has endured through time, spanning decades of legends and reimagined for all.

Your Certificate Includes:

- Accommodations in the room category for the length of stay as noted below
- All resort taxes & fees
- Daily Buffet Breakfast at HaLani with a value of \$60 per person (not including tax & gratuity)



Resort Fee Inclusions:

- 24/7 Access to Auberge Fitness Center
- Use of Mauna Lani Fitness & Sport Club lap pool and facilities
- Courtesy Car use for within Mauna Lani Resort transportation
- Courtesy Bicycles available at the Bell Desk
- Welcome beverage and hawaiian lei
- Complimentary Holoholo keiki program. Available daily from 9AM-2PM for kids ages 5 - 12.
- Complimentary laundry room with detergent and hampers available.
- Stand-up paddle boards
- Snorkel gear & fins
- Daily Yoga
- Tennis & pickleball court usage with equipment rental
- Unlimited Driving range usage with complimentary balls
- 9-Hole Wikipiki Course, golf clubs included
- Premium high-speed wifi

Issue Date:
Room Category:
Certificate ID #:
of nights:

Terms & Conditions

WHAT'S INCLUDED IN CERTIFICATE:

1. During the Initial 1 Year Period

For a period of 1 year after the date specified on the front of the certificate (the "Initial 1 Year Period"), the "Certificate" entitles the holder to book up to four guests (2 adults & 2 children 12 years of age and under) in the single room category for the length of stay as specified on the face of this certificate. Housekeeping gratuities are at the guest's discretion, and are not included. This Certificate also covers governmental and quasi-governmental taxes and resort/service fees.

The Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, tours, hotel/resort purchases, food & beverages (not included with the certificate), retail, spa products/services or golf.

Use for Non-Specified Length of Stay or Room Category

At the sole discretion of Mauna Lani, Auberge Resorts Collection, the Certificate may also be used for stays of different lengths, upgraded room categories, or accommodations for more guests other than noted on the "Certificate" face (rates provided at time of booking). In the event the "Certificate" is used for any modification other than noted on the "Certificate" face, the value of the Certificate reverts to the fixed dollar amount of the Certificate at time of purchase. The value shall be applied to the reservation and the redeemer must pay the difference in rate in full to Mauna Lani at the time of booking. In all cases, if the Value exceeds the requested modification, the difference shall be forfeited. At the time of the booking request, Mauna Lani, Auberge Resorts Collection, will provide the lowest fare publicly available for which the redeemer qualifies, including available promotional rates unless otherwise expressly provided in the terms and conditions for that promotion.

The Certificate cannot be used to purchase hotels offered by any other entity, whether affiliated with Auberge Resorts Collection or not. This "Certificate" cannot be used and is not applicable towards a room block that has been purchased by a third party and is then being resold, nor for a room that is included as part of a group booking, special event, or full resort buyout made with Mauna Lani, Auberge Resorts Collection.

2. After the Initial 1 Year Period

A. IN LIEU OF THE PROVISIONS OF "1. During the Initial 1 Year Period", AT ANY POINT AFTER THE END OF THE INITIAL 1 YEAR PERIOD FOR A CERTIFICATE, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY THE RESORT FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THE FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY MAUNA LANI, AUBERGE RESORTS COLLECTION STAY.

B. PAYMENT OF ANY OUTSTANDING BALANCE. ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID IN FULL AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE STAY, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

C. EXPIRATION DATE. IF CERTIFICATE HAS NOT BEEN REDEEMED WITHIN 2 YEARS FROM DATE OF CERTIFICATE ISSUE, CERTIFICATE EXPIRES AND BECOMES VOID. NO FUTURE CREDITS PERMITTED AFTER 2 YEARS FROM DATE OF ISSUE.

REDEEMING YOUR CERTIFICATE

To Redeem Your Certificate, You Must:

A. Contact Mauna Lani's Certificate Reservations. (This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.)

B. Provide the following information to the contact above at time of redemption: (i) your name and contact information; (ii) the Certificate ID# on the face of Certificate; (iii) preferred dates of travel; (iv) room category as noted on the face of the certificate; and (v) number of guests and ages for the room. Reservations must be made at least 7 days prior to arrival date.

C. All guests on the booking must satisfy Mauna Lani's then current minimum age requirements.

- Mauna Lani, Auberge Resorts Collection will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate."
- Requested travel dates and room category may be capacity controlled and are subject to actual availability. Certificates may be upgraded at the Certificate holder's expense. The last two weeks of December, which include Christmas Day and New Year's Day, are blackout dates for all certificate levels.
- By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by all Mauna Lani, Auberge Resorts Collection's cancellation terms and conditions: Cancellations for reservations must be received by 6:00 pm Hawaii Standard Time at least 21 days prior to arrival date. Cancellations within 21 days prior to arrival will result in all deposits/certificate value forfeited. Cancellations made 21 days or more in advance of arrival will result in a cancellation of the booking with no penalty; the certificate can be redeemed for a future stay (up until the certificate's expiration date - see section 2C).
- Mauna Lani, Auberge Resort Collection's other policies and terms and conditions shall also apply. Maximum occupancy per room is 3 to 4 persons depending on room type reserved. Persons aged 13 years and older in the same room is subject to the additional adult fees.
- Payments made for the "Certificate" are non-refundable and cannot be redeemed for cash. Lost or stolen Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value (\$0).
- This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate; not Mauna Lani, Auberge Resorts Collection.
- This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA AND PUERTO RICO.

EXPIRATION AND CHARGES

Your Mauna Lani, Auberge Resorts Collection Certificate soft expires 1 year from date of issue (see section 2A); and fully expires after 2 years (see section 2C). This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.