



Explora
JOURNEYS



CONGRATULATIONS

YOU HAVE BEEN GIFTED A 7-NIGHT JOURNEY FOR TWO WITH EXPLORA JOURNEYS

Designed to feel like your own private yacht, Explora Journeys is redefining ocean travel for a new generation of discerning travellers, introducing a unique all-inclusive luxury travel experience for those who want to explore differently.

Your Journey Certificate for Two includes Accommodation for any 7-night journey in an Ocean Terrace Suite.

All journeys include 9 culinary experiences; Unlimited fine beverages; Thermal spa access; Complimentary high-speed Wi-Fi; Wellbeing & fitness programs; All on-board gratuities; Taxes and Fees; Bottle of wine and spirit of your choice on arrival, plus replenished in-suite minibar; In-suite bottle of champagne and sweet treats; Shuttle services from port to city center (where available/required).

ISSUE DATE

DESTINATION

CERTIFICATE ID#



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GIFT A TRIP TERMS AND CONDITIONS

WHAT'S INCLUDED IN THE CERTIFICATE

1. During the Initial 2 Year Period

For a period of 2 years after the date specified on the front of the Certificate (the "Initial 2 Year Period"), the "Certificate" entitles the holder to book up to two guests in an Ocean Terrace Suite (OT1). The specific length of journey and destination for which the Certificate is valid is specified on the face of this Certificate. This Certificate also covers governmental and quasi-governmental taxes and service fees.

The Certificate cannot be used to pay for incidentals of other expenses incurred by the guest, including, but not limited to, Destination Experiences, on board purchases, wines, spirits or liqueurs not included in the complimentary offering, airport transfers, retail or spa services.

Use for Non-Specified Length of Journey or Suite Category.

At the sole discretion of Explora S.A., the Certificate may also be used for journeys of different lengths, upgraded suite categories or accommodations for more guests other than noted on the "Certificate" face (rates provided at the time of booking). In the event the "Certificate" is used for any modification other than noted on the "Certificate" face, the value of the Certificate reverts to the fixed dollar amount of the Certificate at time of purchase. The value will be applied to the reservation and the redeemer must pay the difference in rate in full to Explora S.A. at the time of booking. In all cases, if the Value exceeds the requested modification, the difference shall be forfeited. Explora S.A. at the time of the booking request will provide the lowest fare publicly available for which the redeemer qualifies, including promotional rates unless otherwise expressly provided in the terms and conditions for that promotion.

The Certificate cannot be used to purchase journeys offered by any other entity, whether affiliated with Explora S.A. or not. This "Certificate" cannot be used and is not applicable towards a suite block that has been purchased by a third party and is then being resold, nor for a suite that is included as part of a group booking or full ship charter made with Explora S.A.

2. After the Initial 2 Year Period

a. In lieu of the provisions of "1. During the initial 2 year period", at any

point after the end of the initial 2 year period for a certificate, the certificate shall be given a specific dollar value (based on the face value of the certificate as specified by the cruise line in its annual pricing grid for certificates in effect at the time of purchase of the certificate (hereinafter the "face value"). That face value can be applied against the cost of any Explora Journeys voyage.

b. **Payment of any outstanding balance.** Any outstanding balance due after application of the face value must be paid in full at the time of the booking. If the face value exceeds the cost of the journey, the difference shall not be refunded or credited.

c. **Expiration date.** If the certificate has not been redeemed within 5 years of the date of the certificate issue, the certificate expires and becomes void. No future credits are permitted after 5 years from the date of issue.

REDEEMING YOUR CERTIFICATE

To Redeem Your Certificate, You Must:

a. Contact Reservations. (This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.) Please quote your certificate ID#, preferred ship, journey date and suite category.

b. Provide the following information to the contact above at time of redemption: (i) your name and contact information and (ii) the Certificate ID# on the face of the Certificate.

c. All guests on the booking must satisfy the Explora Journeys current minimum age requirements in place at the time of booking.

1. Explora S.A. will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate".

2. Requested travel dates and suite category may be capacity controlled and are subject to actual availability. Certificates may be upgraded at the Certificate holder's expense. Any journeys over Christmas (25 December),

New Year (31 December) or including the FORMULA 1 GRAND PRIX DE MONACO are considered as black out dates. Additional black out dates may be added at the sole discretion of Explora S.A.

3. By purchasing / redeeming this "Certificate", the purchaser / holder agrees to be bound by the following Explora Journeys cancellation terms and conditions: <https://explorajourneys.com/us/en/legal/booking-terms-and-conditions>. The value of the certificate will be reduced by the % of the penalty assessed depending on the date cancelled and as noted in the cancellation terms and conditions. If the journey is cancelled within 30 days prior to departure, the value of the Certificate is non-refundable.

4. Explora Journeys, other policies and terms and conditions shall also apply. Minimum age for adults is 21 years old on the date of the journey departure if a US port is included or 18 years old for journeys with no US port included. Children permitted when staying in the same suite with at least one guest aged 21+ or 18+ as per above.

5. Payments made for the "Certificate" are non-refundable and cannot be redeemed for cash. Lost or stolen Certificates or Certificates used without permissions will not be replaced. This "Certificate" has no cash value (\$0).

6. This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate, not Explora S.A.

7. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice.

THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA AND PUERTO RICO.

EXPIRATION AND CHARGES

Your Explora Journeys Journey Certificate expires 2 years from the date of issue (see section 2a); and fully expires after 5 years (see section 2c). This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.