



EVERMORE

ORLANDO RESORT



CONGRATULATIONS!



You've been gifted a stay at a re-envisioned vacation oasis:
EVERMORE RESORT ORLANDO
at the border of Walt Disney World®

Your Vacation Certificate Includes:

Accommodations in a 4 Bedroom, 4 Bath Flat for up to 11 Guests

All Local Taxes, Resort Fees and Gratuities

Plus: Cleaning Fees, Insurance and Gratuities.

\$100 Resort Credit per Night

All Entertainment and Activities as Detailed Below

Issue Date:

of Nights:

Certificate ID#:

Accommodation Type:

This is Evermore.

Stay in the heart of it all at a beautiful fully equipped vacation accommodation. In the center of the resort is a massive 20-acre tropical beach complex and Evermore Bay, an 8-acre crystalline water amenity by Crystal Lagoons®, who's technology creates ideal conditions for guests of all ages to enjoy the water year-round.

The surrounding beach areas feature zero-entry swim areas, bars, cabanas, private fire-pits and an aquatic adventure area with a waterslide, rope swing and watersports of all kinds. Other amenities include a lively food hall & gourmet market, a casual resort restaurant featuring views overlooking both the golf course and bay and a two-story Boathouse. Golfers will enjoy the Scottish links style 'New Course' as well as a new 18-hole Nicklaus Design course which pays homage to the legacy of golf excellence at Grand Cypress.

Also Included in Your Evermore Experience:

**Fitness Classes
Floaties**

**Kayaks
Hammocks**

**Waterslide
Bayside Movies**

**Live Entertainment
Activities**

**To redeem your certificate, call:
or email:**

Ask for a Reservations Supervisor. See full redemption details on reverse side.

TERMS & CONDITIONS

WHAT'S INCLUDED IN THE CERTIFICATE:

1. During the Initial 2 Year Period

For a period of 2 years after the date specified on the front of the Certificate (the "Initial 2 Year Period"), the "Certificate" entitles the holder to book up to the number of guests in the accommodation category noted on the face of this certificate. This Certificate also covers governmental and quasi-governmental taxes and resort/service fees. Resort credit can be applied to food and beverage outlets at the resort, cabana rentals, and golf. This resort credit will be applied to the folio/account of the first guest named on the reservation.

Use for Non-Specified Length of Stay or Room Category

At the sole discretion of Evermore Resort Orlando, the Certificate may also be used for stays of different lengths, upgraded room categories, or accommodations for more guests other than noted on the "Certificate" face (rates provided at time of booking). In the event the "Certificate" is used for any modification other than noted on the "Certificate" face, the value of the Certificate reverts to the fixed dollar amount of the Certificate at time of purchase. The value will shall be applied to the reservation and the redeemer must pay the difference in rate in full to Evermore Resort Orlando at the time of booking. In all cases, if the Value exceeds the requested modification, the difference shall be forfeited. Evermore Resort Orlando at the time of the booking request will provide the lowest fare publicly available for which the redeemer qualifies, including available promotional rates unless otherwise expressly provided in the terms and conditions for that promotion.

The Certificate cannot be used to purchase hotels offered by any other entity, whether affiliated with Evermore Resort Orlando or not (including Conrad Orlando). This "Certificate" cannot be used and is not applicable towards a room block that has been purchased by a third party and is then being resold, nor for a room that is included as part of a group booking or full location buyout made with Evermore Resort Orlando.

2. After the Initial 2 Year Period

A. IN LIEU OF THE PROVISIONS OF "1. During the Initial 2 Year Period". AT ANY POINT AFTER THE END OF THE INITIAL 2 YEAR PERIOD FOR A CERTIFICATE, THE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE CERTIFICATE AS SPECIFIED BY EVERMORE IN ITS ANNUAL PRICING GRID FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY FUTURE STAY AT EVERMORE RESORT ORLANDO.

B. PAYMENT OF ANY OUTSTANDING BALANCE.

ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID IN FULL AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE STAY, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

C. EXPIRATION DATE. IF CERTIFICATE HAS NOT BEEN REDEEMED WITHIN 5 YEARS OF DATE OF CERTIFICATE ISSUE, CERTIFICATE EXPIRES AND BECOMES VOID. NO FUTURE CREDITS PERMITTED AFTER 5 YEARS FROM DATE OF ISSUE.

REDEEMING YOUR CERTIFICATE

1. To Redeem Your Certificate, You Must:

- Contact Reservations at **X-XXX-XXX-XXXX, or via e-mail at xxxxxxxxxxxxxxxx with your Certificate ID# and "ATTN: XXXXXXXXXXXX" in the subject line.** This Certificate **cannot be redeemed** or used in any other manner, including but not limited to, at any travel agency.
- Provide the following information to the contact above at time of redemption:** (i) your name and contact information and (ii) the Certificate ID# on the face of Certificate and (iii) your preferred dates of travel. Please also advise at this time if you wish to upgrade your accommodation type, or extend your stay (in excess of designated certificate duration).
- All guests on the booking must satisfy Evermore Resort Orlando's then current minimum age requirements.

2. Evermore Resort Orlando will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this "Certificate."

3. Requested travel dates and room category may be capacity controlled and is subject to actual availability. Certificates may be upgraded at the Certificate holder's expense. **December 24-31 are blackout dates.**

4. By purchasing/redeeming this "Certificate," the purchaser/holder agrees to be bound by the following Evermore Resort Orlando cancellation terms and conditions: If you need to cancel a reservation made more than 30 days prior to arrival, you will receive a future credit of the value of the certificate up to the certificate expiration date as outlined in 2C above (5 years from date of issue), less one night's room and tax. If a cancellation occurs within 29 days prior to arrival, no room, tax nor the optional Red Sky Insurance refund will be provided. Prepaid activities booked will be refunded automatically upon cancellation of accommodation reservation, except for those activities that are not allowed to cancel within 30 days of reservation (outlined in the activity terms when purchased).

5. Evermore Resort Orlando other policies and terms and conditions shall also apply. Minimum age for adult guests is 18 years old on the date of arrival. Children permitted when staying in the same room with at least one guest aged 18+.

6. Payments made for the "Certificate" are nonrefundable and cannot be redeemed for cash. Lost or stolen Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value (\$0).

7. This "Certificate" is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this "Certificate" is the sole responsibility and liability of the person giving or receiving the Certificate; not Evermore Resort Orlando.

8. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA AND PUERTO RICO.

EXPIRATION AND CHARGES

Your Evermore Resort Orlando Certificate expires 2 years from date of issue - see section 2A; and 5 years from date of issue for a future credit - see section 2C. This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.