

CRYSTAL CONGRATULATIONS

YOU'VE BEEN GIFTED A CRUISE FOR TWO



FOR OVER THREE DECADES, CRYSTAL HAS BEEN SYNONYMOUS WITH EXCEPTIONAL, AWARD-WINNING VOYAGES.

YOUR VOYAGE CERTIFICATE FOR TWO INCLUDES:

Accommodations for the length of voyage in the suite category noted | All taxes, fees and onboard gratuities
Complimentary dining* | Unlimited beverages, including fine wines and premium spirits

ALSO INCLUDED IN YOUR EXPERIENCE:

One complimentary reservation in Osteria d'Ovidio and one in Umi Uma by Nobu**
24 hour in-suite dining | Complimentary internet access | Wellness and fitness activities

ISSUE DATE: _____

OF NIGHTS: _____

CERTIFICATE ID#: _____

SUITE TYPE: _____

TO BOOK YOUR VOYAGE, CALL:



*Does not include The Vintage Room. **Voyages of 12-22 days will receive two complimentary reservations to each restaurant. Full terms & conditions noted on reverse.

TERMS & CONDITIONS

WHAT'S INCLUDED IN THE CERTIFICATE:

1. During the Initial 1 Year Period

This voyage certificate (the "Certificate") entitles the recipient to book up to two guests in the specified suite category for a period of one (1) year from the date specified on the front of the Certificate (the "Initial 1 Year Period"). This Certificate covers the recipient's cruise fare, gratuities for housekeeping, dining and bar staff and governmental and quasigovernmental taxes, destination fees, resort/service fees. The Certificate cannot be used to pay for shore excursions, select wines or liquors, speciality dining, sightseeing or meals ashore, taxes, visa fees, laundry or valet service, or any item or service whatsoever of a personal nature, such as medical treatments, massage and spa services or other incidentals or other expenses incurred by the recipient during the voyage.

Use for Non-Specified Length of Journey or Suite Category

Upon request, and if approved by Crystal Cruises Ltd, the Certificate may be applied towards longer voyages, upgraded suite categories, or accommodations for more guests (a "Modification"). In the event the Certificate is used for a Modification, the value of the Certificate will revert to the fixed dollar amount of the Certificate at time of purchase, which will then be applied to the reservation. The recipient will need to pay the difference in cruise fare in full to Crystal Cruises Ltd at the time of booking. In all cases, if the value exceeds the Modification, the difference will be forfeited by the recipient. The Certificate cannot be used to purchase cruises offered by any other entity, whether affiliated with Crystal Cruises Ltd or not. The Certificate cannot be used towards a suite block that has been purchased by a third party and is then being resold, or towards group, charter or incentive bookings.

2. After the Initial 1 Year Period

Should the recipient not redeem the Certificate within the Initial 1 Year Period, the Certificate will be rendered null and void. Notwithstanding, the recipient will receive a credit equal to the face value of the Certificate in effect at the time the Certificate was purchased (hereinafter the "Credit"). The recipient will be able to apply the Credit towards the cost of a Crystal cruise within two years of the date of the Initial 1 Year Period expired.

Any outstanding balance due after the Credit is applied must be paid in full at time of booking. If the Credit exceeds the cost of the cruise, the balance will not be refunded or credited.

REDEEMING YOUR CERTIFICATE

To Redeem Your Certificate, You Must:

- A. Contact Crystal's Reservations Department at
- B. Provide the following information to the contact above at time of redemption: (i) your name and contact information and (ii) the Certificate ID# on the face of Certificate and (iii) your preferred ship and sailing date.

TERMS & CONDITIONS

1. Crystal Cruises Ltd will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this Certificate.
2. Requested travel dates and suite category may be capacity controlled and are subject to availability. Certificates may be upgraded at the Certificate holder's expense.
3. By purchasing/redeeming this Certificate, the recipient agrees to be bound by Crystal Cruises Ltd's booking terms and conditions and cruise contract: [Crystal Cruises | Cruise Contract](#)
4. Crystal Cruises Ltd's other policies and terms and conditions shall also apply. Minimum age for guests is 18 years old on the date of voyage departure. Children permitted when staying in the same room with at least one guest aged 18+.
5. The Certificate cannot be sold, transferred for cash, redeemed or used in any other manner. This Certificate is transferable only when gifted. This "Certificate" is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this Certificate is the sole responsibility and liability of the person giving or receiving the Certificate not Crystal Cruises Ltd.
6. Certificate purchases are non-refundable. Lost or stolen Certificates or Certificates used without permission will not be replaced. This "Certificate" has no cash value (\$0). The only exception is as outlined in #7 and #8 below.
7. In the event the cruise line has a change in ownership within the Initial 1 Year Period, the Certificate value will be honored by the new company per the same terms of this agreement.
8. If Crystal Cruises Ltd files for Chapter 11 Bankruptcy or becomes insolvent within the Initial 1 Year Period, Crystal Cruises Ltd is obligated to inform the recipient within thirty (30) days of having notice of any of the foregoing events. The recipient may then, within sixty (60) days of notification, request a full refund at the face value of the Certificates at the time of issuance if not yet redeemed or sailed.
9. This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice.