



# PARADISUS

Los Cabos • Mexico

Congratulations, you have received this certificate of a complimentary stay for a minimum stay of \_\_\_\_\_ nights for double occupancy at Paradisus Los Cabos in Mexico in a \_\_\_\_\_ room.

This certificate is valid year-round based on availability, with the following blackout dates: President's Week, Easter Week, Passover, Thanksgiving and December 20 thru January 3 and must be presented at the time of reservation (email) and original (printed) upon check-in at the Hotel with proper identification.

**Concessions included for each reservation:**

- Private check-in welcome drink complimentary
- Complimentary VIP amenity from Hotel's selection in each room
- Assigned concierge
- Upgrade to next category available at the time of check in (subject to availability)
- Wireless Internet Service complimentary in guest rooms and meeting rooms, and lobby area. Note: Special Internet Connection extra charges apply
- SPA: 20% discount on Spa Treatments
- Complimentary: Turndown service
- Experiences can be enhanced with spa services (\$), private beach dinners (\$) and more

**Inclusions:**

- Unlimited International Liquors, wines, beer, bottled water and soft drinks.
- All meals/beverages are offered at the restaurants/bars available during regular hours of operation.
- Room Service (pre-established menu, delivery charge of \$5.00 USD will apply per room)
- Mini Bar stocked daily upon request
- Wi-Fi access throughout the property
- Applicable government taxes for all different occupancy rooms
- Daily activities during the day and night

**CERTIFICATE #:**

**No. XXXXXXXXXX**

**Issue Date:**

*To Redeem your Certificate and Book Your Vacation, Contact: [XXXXXXXX](#)*

*CC: [XXXXXXXXXX](#)*

### **ROOM CANCELLATION POLICY FOR THE INDIVIDUAL TRAVEL**

Once the certificate is redeemed and your vacation is booked, your reservation will follow the following resort cancellation policy:

- **31 or more days prior to the arrival day**, possibility to change date of the certificate, within one year.
- **Within 30 days prior to the arrival day**, no cancellation is accepted.

### **TAXES/RATES**

Proposed rates are subject to the “environmental tax”, currently of \$29.00 pesos (\$1.60 USD approx.) per night per room. This tax applies to and is the responsibility of all visitors staying at hotels in the municipality of Cancun / Playa del Carmen. Subject to changes by local government.

The applicable taxes or rates are subject to a possible modification, without notification, due to changes in governmental regulations related to taxes.

### **TERMS AND CONDITIONS**

- Certificate is not returnable, refundable or redeemable for cash, and may not be resold or transferred for value.
- Certificate has no expiration date, however, should this certificate not be redeemed prior to 1 year from Certificate “Issue Date” (noted on the front side of this certificate), the certificate reverts to the face value of the certificate at time of certificate issuance and any additional dollars due the resort will be collected at time of certificate redemption and the certificate shall be applied towards the cost of eligible bookings at the chosen Paradisus Resort.
- Certificate recipient has the option to upgrade room type, # of nights, etc. at time of certificate redemption at additional cost to certificate recipient.
- Certificate may not be combined with any other gift cards, tour packages, conventions, or special rate programs and may not be applied to prior stays.
- Void where prohibited by law. The certificates and the corresponding terms & conditions are governed by the laws of each destination without regard to its choice of law.

### **SECURITY**

Paradisus Cancun rooms are equipped with in-room safes. Any valuable items that are not placed in the safe are not the responsibility of the Hotel. Should you require special security arrangements, please communicate these requirements to the resort. Any additional security personnel required will be charged to individual.

### **COMPLIANCE**

The Resort represents and warrants that it complies and shall comply during the term of the Agreement with all local, state and Federal fire, safety, building and other codes and regulations of the local government. The Resort further represents and warrants that it maintains and shall maintain during the term of the agreement procedures and policies concerning fire safety and other safety issues.

### **PET POLICY**

Pets are not allowed.

