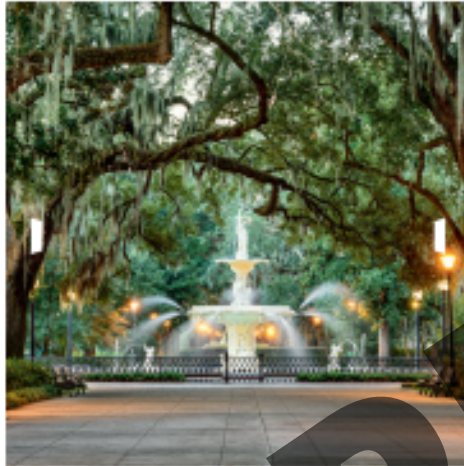




AMERICAN QUEEN  
VOYAGES™

# CONGRATULATIONS!



This Certificate entitles you and one guest to a complimentary American Queen Voyages cruise.

Your Cruise Certificate is inclusive of:

- Cruise Fare
- 1-night pre-cruise hotel stay
- Transfer from pre-cruise hotel to the vessel
- Taxes and Fees
- Standard Gratuities

Aboard intimate ships designed for discovery, adventure and camaraderie, you will be welcomed into a world of small ship cruising, genuine hospitality, masterful cuisine, curated enrichment, and all-inclusive value. Share your experience with fellow guests who, like you, have come not only to see, but to fully encounter the magnificent North American continent.

## CRUISE CERTIFICATE DETAILS:

New Orleans to Memphis or Reverse

## APPLICABLE SAIL DATES:

All

## STATEROOM CATEGORY:

<D, IS or E

## ISSUE DATE:

3/15/22

## BOOKING NUMBER:

1234567

### To redeem your Cruise Certificate and reserve your cruise, please follow these steps:

1. Complete the bottom portion of this certificate.
2. Email completed certificate to [redacted] Once received, an American Queen Voyages agent will work with you to complete your booking.

Guest One Name: \_\_\_\_\_ Guest Two Name: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ Contact Email: \_\_\_\_\_

Vessel Choice: \_\_\_\_\_ Voyage Choice Date: \_\_\_\_\_

You have the option to upgrade to a higher stateroom category or to add an additional guest to your stateroom at prevailing rates, subject to availability. See Terms and conditions for full details.

# TERMS & CONDITIONS

## WHAT'S INCLUDED IN THE CERTIFICATE:

### 1. During the Initial 2 Year Period

For a period of 2 years from the Issue Date specified on the Individual Cruise Certificate (the "Initial 2 Year Period"), the Individual Cruise Certificate entitles the holder to book two guests in a double occupancy room and covers all cruise fares for the cruise details specified on the Individual Cruise Certificate. For all Individual Cruise Certificate Levels, this Individual Cruise Certificate also covers governmental and quasi-governmental taxes, cruise/service fees in addition to gratuities.

The specific itineraries, sail dates and stateroom categories for which the Individual Cruise Certificate is valid vary depending upon what "level" of Individual Cruise Certificate you purchased. Your Individual Cruise Certificate "level" (for example, "Mississippi & Ohio River", "Snake River", "Columbia River") and the stateroom category is specified on the face of this Individual Cruise Certificate. The Individual Cruise Certificate cannot be used to pay for incidentals or other expenses incurred by the guest, including, but not limited to, shore excursions, any onboard purchases, bar beverages or spa services.

### Use for Non-Specified Itineraries, Sail Dates, Vessels, and Cruise Length or Other Expenses

At the sole discretion of American Queen Voyages™, the Individual Cruise Certificate may also be applied to the cost of cruises of different itineraries than noted on the Individual Cruise Certificate face (prices provided at time of booking). In the event the Individual Cruise Certificate is used towards a cruise other than the list of cruises noted on the Individual Cruise Certificate face, the value of the Individual Cruise Certificate reverts to the fixed dollar amount of the Individual Cruise Certificate at time of purchase. For more details, contact American Queen Voyages at ResHelpDesk@AQVoyages.com. That Value amount shall be applied to the cruise selected and booked and the redeemer must pay the difference in rate to American Queen Voyages at the time of booking. If the Individual Cruise Certificate is being used for a cruise itinerary that is covered by the Individual Cruise Certificate but for an upgraded room category, the Value amount shall be applied and the redeemer must pay the difference in rate to American Queen Voyages at the time of booking. In all cases, if the Value exceeds the rate for the specific cruise and room category selected, the difference shall be forfeited. American Queen Voyages at the time of the booking request will provide the lowest fare publicly available for which the redeemer qualifies including, applicable and available promotion rates subject to the terms and conditions of the promotion.

This Individual Cruise Certificate may be supplemented with other acceptable forms of payment toward room upgrades and/or 3rd and 4th guest additions. The Individual Cruise Certificate cannot be used to purchase cruises offered by any other entity, whether affiliated with American Queen Voyages or not. This Individual Cruise Certificate cannot be used and is not applicable for cruises that have been "chartered", nor towards a room block that has been purchased by a third party and is then being resold, nor for a room that is included as part of a group booking made with American Queen Voyages.

### 2. After the Initial 2 Year Period

A. IN LIEU OF THE PROVISIONS OF \*1. During the INITIAL 2 Year Period, AT ANY POINT AFTER THE END OF THE INITIAL 2 YEAR PERIOD FOR AN INDIVIDUAL CRUISE CERTIFICATE, THE INDIVIDUAL CRUISE CERTIFICATE SHALL BE GIVEN A SPECIFIC DOLLAR VALUE (BASED ON THE FACE VALUE OF THE INDIVIDUAL CRUISE CERTIFICATE AS SPECIFIED BY THE CRUISE LINE IN ITS ANNUAL PRICING GRID FOR CERTIFICATES IN EFFECT AT THE TIME OF PURCHASE OF THE INDIVIDUAL CRUISE CERTIFICATE (hereinafter the "Face Value"). THAT FACE VALUE CAN BE APPLIED AGAINST THE COST OF ANY AMERICAN QUEEN VOYAGES CRUISE.

B. PAYMENT OF ANY OUTSTANDING BALANCE. ANY OUTSTANDING BALANCE DUE AFTER APPLICATION OF THE FACE VALUE MUST BE PAID AT THE TIME OF THE BOOKING. IF THE FACE VALUE EXCEEDS THE COST OF THE CRUISE STAY, THE DIFFERENCE SHALL NOT BE REFUNDED OR CREDITED.

## REDEEMING YOUR CERTIFICATE

### To Redeem Your Individual Cruise Certificate, You Must:

- a. Email completed Individual Cruise Certificate to [REDACTED]. Once received, an American Queen Voyages agent will work with you to complete your booking. This Individual Cruise Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency.
- b. All guests on the booking must satisfy American Queen Voyages then current minimum age requirements.
  1. American Queen Voyages will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this Individual Cruise Certificate.
  2. Requested travel dates and stateroom category may be capacity controlled and is subject to actual availability. Individual Cruise Certificate may be upgraded at the Certificate holder's expense. The last two (2) weeks of December which include Christmas and New Year sailings are blackout dates for all Individual Cruise Certificate Levels. In addition, the Kentucky Derby Voyage is excluded.
  3. By purchasing/redeeming this Individual Cruise Certificate, the purchaser/holder agrees to be bound by all American Queen Voyages cancellation terms and conditions. By purchasing/redeeming this Individual Cruise Certificate, the purchaser/holder agrees to the terms and conditions of American Queen Voyages' Cruise Ticket Contract (copies of which are available online at AQVoyages.com). Those terms and conditions are hereby incorporated by reference.
  4. American Queen Voyages Travel Protection Plan is not covered by this Individual Cruise Certificate.
  5. Payments made for the Individual Cruise Certificate are non-refundable and cannot be redeemed for cash. Lost, stolen or damaged Individual Cruise Certificates or Individual Cruise Certificates used without permission will not be replaced. This Individual Cruise Certificate has no cash value.
  6. This Individual Cruise Certificate is transferable only when gifted. This Individual Cruise Certificate is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this Individual Cruise Certificate is the sole responsibility and liability of the person giving or receiving the Individual Cruise Certificate; not American Queen Voyages.
  7. This Individual Cruise Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS INDIVIDUAL CRUISE CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUÉBEC, CANADA AND PUERTO RICO.

## EXPIRATION AND CHARGES

Your American Queen Voyages™ Certificate has no expiration date and does not expire. This Individual Cruise Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.