



## GOLD CERTIFICATE

*Congratulations!*

You have just been gifted a fabulous 7-night river cruise for two to any one of the following:

### RHINE, MOSELLE, DANUBE AND FRENCH RIVERS

(Applicable year-round. Excludes AmaMagna.)

#### YOUR CERTIFICATE FOR TWO INCLUDES:

Accommodations in the stateroom category noted below • All cruise taxes, fees and onboard gratuities  
All other AmaWaterways inclusions as noted below

Issue Date	<u>Enter Issue Date</u>	Room Category	<u>Enter Room Category</u>	Certificate ID#	<u>Enter Certificate ID#</u>
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*Journey through the heart of Europe on an award-winning river cruise ship offering the luxury of space and breathtaking views for an average of just 156 guests. Explore grand capitals and charming villages on a variety of enriching included excursions each day, such as guided hikes, bike rides and tasting tours. Plus, indulge in exquisite locally-sourced food and wine while being treated to unparalleled personalized service when you sail with AmaWaterways, the Heart of the River™.*

#### INCLUDED IN YOUR AMAWATERWAYS CRUISE EXPERIENCE:

Fine Dining in Multiple Venues • Unlimited Wine, Beer and Soft Drinks at Lunch and Dinner • Unlimited Sparkling Wine at Breakfast  
Daily Sip & Sail Cocktail Hour • Complimentary High-Quality WiFi and Internet Access • A Fleet of Complimentary Bicycles  
A Variety of Included Small-Group Excursions in Every Destination ... and More!

To redeem your certificate, contact AmaWaterways by e-mailing:

| during regular weekday business hours - Monday through Friday 6am - 6pm PST.

For questions pertaining to AmaWaterways River Cruise itineraries, please visit [www.amawaterways.com](http://www.amawaterways.com) or call

and our River Cruise specialist team will assist you.



# TERMS & CONDITIONS

## WHAT'S INCLUDED IN THE CERTIFICATE:

### 1. During the Initial 2 Year Period

For a period of 2 years after the date specified on the front of the Certificate (the "Initial 2 Year Period"), the "Certificate" entitles the holder to book up to two guests in one stateroom. For all Certificate Levels, this Certificate also covers governmental taxes, fees and on-board gratuities.

The specific ships, categories and rivers for which the Certificate is valid varies depending upon what "level" of Certificate is purchased. Your Certificate "level" for your 7-night cruise is specified on the face of this Certificate. The Certificate cannot be used to pay for onboard incidentals or other expenses incurred by the guest, including, but not limited to retail purchases, bar beverages, spa services, etc.

### Use for Non-Specified Cruise Ship, Destination or Length of Voyage

At the sole discretion of AmaWaterways, the Certificate may also be applied toward voyages of different lengths other than noted on the Certificate face (prices provided at time of booking). In the event the Certificate is used towards a cruise other than those noted on the Certificate face, the value of the Certificate reverts to the fixed dollar amount of the Certificate at time of purchase. (For more details relating to your AmaWaterways purchased certificate, contact AmaWaterways by e-mailing: [certificates@amawaterways.com](mailto:certificates@amawaterways.com))

That Value amount shall be applied to the voyage selected and the redeemer must pay the difference in rate to AmaWaterways in full at the time of booking. If the Certificate is being used for a voyage that is covered by the Certificate but for an upgraded room category, the Value amount shall be applied and the redeemer must pay the difference in rate to AmaWaterways in full at the time of booking. In all cases, if the Value exceeds the rate for the specific voyage length, destination or stateroom category selected, the difference shall be forfeited.

This Certificate may be supplemented with other acceptable forms of payment toward stateroom upgrades and/or third and fourth guest additions, if applicable, and if ship/category occupancy allows.

The Certificate is valid on the AmaWaterways river cruise portion only and cannot be used to purchase other vacation experiences offered by AmaWaterways or by any other entity, whether affiliated with AmaWaterways or not. This Certificate cannot be used and is not applicable towards a room block that has been purchased by a third party and is then being resold, nor for a stateroom that is included as part of a group booking or full ship charter made with AmaWaterways. Other promotional or special event sailings may also be excluded.

### 2. After the Initial 2 Year Period

A. In lieu of the provisions of "1. During the Initial 2 Year Period", at any point after the end of the initial 2 year period for a certificate, the certificate shall be given a specific dollar value (based on the

value of the certificate as specified by the cruise line in its annual pricing grid for certificates in effect at the time of purchase of the certificate, hereinafter the "Face Value"). That Face Value can be applied against the cost of any AmaWaterways cruise.

B. Payment of any outstanding balance. Any outstanding balance due after application of the Face Value must be paid in full at the time of the booking. If the Face Value exceeds the cost of the cruise, the difference shall not be refunded or credited.

## REDEEMING YOUR CERTIFICATE

### To Redeem Your Certificate, You Must:

- Contact AmaWaterways by e-mailing: during regular weekday business hours - Monday through Friday 6am - 6pm PST. This Certificate cannot be redeemed or used in any other manner, including but not limited to, at any travel agency, except for the Agency of Record (AmaWaterways) for the Certificate.
- Provide AmaWaterways by e-mailing: with: (i) the certificate ID on the face of Certificate.
- All guests on the booking must satisfy AmaWaterways then current minimum age requirements.

- AmaWaterways will not, under any circumstances, pay a commission in connection with or related to the redemption and/or utilization of this Certificate.
- Requested sailing dates and stateroom category may be capacity controlled and is subject to actual availability at time of redemption. Certificates may be upgraded at the Certificate holder's expense.
- By purchasing/redeeming this Certificate, the purchaser/holder agrees to be bound by all AmaWaterways cancellation terms and conditions.

AmaWaterways Cancellation Terms & Conditions: In the unfortunate event a participant must cancel travel, notice must be made to AmaWaterways during standard business hours or via email to [certificates@amawaterways.com](mailto:certificates@amawaterways.com) which must include writing stating clearly and correctly each guest's name, ship name, start and end date of the cruise and a brief statement of the reason for cancellation. Cancellations received within 24 hours of vacation start date will be deemed as trip interruption, cannot be cancelled and are 100% non-refundable (certificate value cannot be transferred to a future cruise). The effective date of the cancellation is the date AmaWaterways receives cancellation notice. A change in sailing date, name changes, the substitution of a participant or a reduction in the number of guests in a stateroom are treated as a cancellation in that all applicable cancellation charges apply. All other cancellation charges are per-person, based

on the cancellation date, as seen in the chart on AmaWaterways' website: [www.amawaterways.com/terms-conditions](http://www.amawaterways.com/terms-conditions). Cancellations received within the period applicable to your cruise, you will receive a credit against a future AmaWaterways cruise in the amount equal to the face value of the cruise minus the applicable cancellation charges. No cash refunds will be provided. Any penalties assessed for vacation experiences offered by another entity in conjunction with the AmaWaterways cruise will be assessed from any monies paid and will not be covered by the value of the certificate.

For full terms & conditions and passenger ticket contract which also apply to redemption of the certificate, visit [www.amawaterways.com/terms-conditions](http://www.amawaterways.com/terms-conditions).

- AmaWaterways Travel Protection Plan is not combinable with this Certificate.
- Travelers are responsible for meeting all requirements in accordance with each country's entry guidelines and policies.
- Certificates are nonrefundable and cannot be redeemed for cash. Lost, stolen or damaged Certificates or Certificates used without permission will not be replaced. This Certificate has no cash value.
- This Certificate is transferable once only when gifted. This Certificate is void if sold for cash or other consideration. Any tax liability, connected with the receipt or use of this Certificate is the sole responsibility and liability of the person giving or receiving the Certificate; not AmaWaterways.
- This Certificate shall be void where prohibited or restricted by law. Program is subject to change without notice. THIS CERTIFICATE IS NOT VALID FOR SALE TO CUSTOMERS LOCATED IN QUEBEC, CANADA AND PUERTO RICO.

## EXPIRATION AND CHARGES

Your AmaWaterways Certificate has no expiration date and does not expire. This Certificate has neither an inactive or dormancy fee nor any monthly or other maintenance fee.

Any tax liability, including disclosure, connected with the receipt or use of this certificate is the holder's sole responsibility and liability.

Registration as a seller of travel does not constitute approval by the state of California. CST#2065452-20.